

One Church Software Frequently Asked Questions

Do I have to Register? – If your information is in our database, it has already been loaded into One Church. While this is extremely helpful, the information is only good if it is accurate. To maintain a useful and up to date directory, it will require all of us to keep our information current. We are encouraging everyone to register and maintain their own information in a way that keeps everyone connected, from the church office to those in the congregation. After all, you are the one who knows best when your information needs to change!

Is my information safe? – Yes! Your information is not available to the general public. It is only available to those who we give access to in One Church. You also have the ability to control what information you want people to see by changing your privacy settings on your profile. If you cannot figure out how to do that, contact the church office for assistance.

Does this cost me anything? – No! This is a free tool offered by York Alliance Church.

I am a volunteer at the church, will I need to use One Church? – One Church has the incredible capacity to coordinate and schedule all of our volunteers across all of our ministries. As a volunteer, you will have the ability to enter “block out” dates for days that you cannot serve, enter preferences for the days that you would like to serve, see all of your scheduled serving dates, and offers you the ability to find a replacement when conflicts arise. It is our goal to move as many of our ministry volunteers to this platform as possible to help optimize our schedules. If you are a volunteer, we would recommend registering for One Church, but we realize there can be exceptions to any system. Contact the church office if you have questions or concerns about serving and using this tool.

How do I log in? – If you have never logged into One Church before, then click on the One Church Registration button and register yourself as a user. You will be prompted to enter an email address and password. If you have problems contact the church office (717-848-1700) for assistance.

Is there an App for my phone? – Yes! You can access the One Church App wherever you get apps for your phone. After downloading the App, search for the church using our zip code “17403” and the church name should come up.

Will One Church take the place of the York Alliance website? – No! The York Alliance website will still be the place you will go to see upcoming events, listen to sermons and podcasts, access study and practice guides, and to get an overview of York Alliance Church. You can also find this information on your One Church App as well.

What if I don't have a computer or smart device? – You can always find assistance accessing the York Alliance Website or the One Church application, at our Welcome Center located in the lobby of the church. A Welcome Center attendant will be available on Sundays to help you access what you need.